



Miroslav Bukva
Managing Director
Clarion Congress Hotel Prague
Freyova 33
CZ - 190 00
Prague 9
Czech Republic

8 July 2013

Dear *Miroslav*

Re: Orange Business Live – Prague, June 2013

On behalf of Orange Business Services, their delegates, partners and JBA, I would like to thank you and your team for the very important part you played in making Orange Business Live 2013 such a great success.

When we decide to use a hotel for an event we never know how easy it will be to work with the in house teams, but I am delighted to say that this was the easiest event we have managed for a long time!

It is very evident from your direct involvement with this event that you are very proud of your hotel, and rightly so. It was also very clear that the hotel staff are proud to work for the Clarion Congress and, without exception, they were all very helpful and always had a smile!

A special mention must go to Lenka Holubová who was fantastic. Lenka was always there when we needed here and was always in control of the event. Her professionalism and attention to detail was exceptional.

The partnership we have with the hotel is key to the success of the event and our partnership could not have been bettered!

I will have no hesitation in recommending the Clarion Congress and it was an absolute pleasure working with you and your team. I hope we can work together again soon.

Kind regards

A handwritten signature in blue ink that reads 'Julian Beard'.

Julian Beard
Director

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